



Are You Maximizing Your Service Titan?

Thursday, February 27, 2020

12:00 p.m. to 1:00 p.m. – Registration/Lunch

1:00 p.m. to 4:30 p.m. – Program

**Best Western Plus
1000 Gramsie Road
Shoreview, MN**

Sponsored By



SERVICETITAN

The decision to utilize field service software is one of the most important ones you will make. With links to scheduling, dispatch, service, sales, marketing, inventory, payroll, agreements, accounting, and more, getting the most out of your investment can have a real impact on your customers, employees and bottom line.

You will do the following in this class:

- Go over settings - what they do and how they affect your numbers
- Discover configuration that you might not know about
- Learn the right way to book calls that are not the standard service call
- Unlock the power of memberships so they work great and more automatically
- And much more....

Plus, we'll take your questions in advance and look to address them as well! This is your chance to ask an expert and maximize the value of your system investment.

About the Instructor

Kathy Nielsen has been in the service industry for over 20 years and is passionate about business operations and the attention, or lack thereof, that goes to the office. Beginning as an office manager for an HVAC, she moved into a GM position for a larger heating and cooling company, growing and polishing that company into a leader in their area. Later, while running a plumbing company, she helped many of her industry peers through coaching, teaching software use and how to do what she did as a successful GM. She also brings the view of the other side of the picture married to a technician herself for over 21 years.



\$95.00 for MHCA Members; \$145.00 for Non-Members

JOIN MHCA FOR \$395.00 AND SAVE ON THIS PROGRAM!

To register, indicate your plans on the form below.



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Registration Form

ATTENDEE INFORMATION

(COPY FORM FOR ADDITIONAL ATTENDEES. BE CERTAIN TO SELECT ONE OR BOTH SESSIONS.)

Name: (first) _____ (last) _____

Name: (first) _____ (last) _____

Company: _____

Address: _____

City: _____ State: _____ Zip _____

Phone: (____) _____ Fax: (____) _____

Email: _____

REGISTRATION FEE

	<u>Member</u>	<u>Non-Member</u>
Attendee	\$95.00 per person	\$145.00 per person
# Attendees	_____	_____
Total	\$ _____	\$ _____

**JOIN MHCA FOR \$395.00 AND START
SAVING WITH THIS PROGRAM!**

PAYMENT INFO

Credit Card: VISA MasterCard Discover AmEx

Name on credit card: _____

Billing Address: _____

CC Number: _____ Exp Date: _____ CVC Code: _____

Check: Payable to "MHCA"

Mail, fax, or email completed registration form to:

Minnesota Heating and Cooling Association
6066 Shingle Creek Parkway, Suite 167
Brooklyn Center, MN 55430

Ph: 888-782-6815

Fax: 888-287-4116

Email: jane@assocmgmtservices.com

For additional information about this program or MHCA membership, contact MHCA at (888) 782-6815.

My question for the instructor is: _____

